

## **Delhi Airport's Promotion – Anniversary Promo**

### **Terms & Conditions | Concessionaire**

By participating in the Delhi Airport's Anniversary Promotion (the "Promotion") at Indira Gandhi International Airport ("IGI Airport"), organised by Delhi International Airport Limited ("DIAL") in collaboration with its authorized partners/vendors, you are deemed to have accepted the terms and conditions listed below, which may be revised from time to time by DIAL, and you understand and agree that you are bound by such terms and conditions.

DIAL reserves the right to change/modify/alter these terms and conditions at any time without any obligation to inform you and it is your responsibility to make yourself aware of such changes/modifications/alterations. All intellectual property rights including, but not limited to, copyright, trademark, etc. in this website, are owned by DIAL. Any use of this website or its contents, including, but not limited to, copying or storing it in whole or part without prior permission of DIAL is strictly prohibited and is liable to legal actions.

**Promo Period: 30 days (23<sup>rd</sup> May to 21<sup>st</sup> June 2025)**

<b>Duty Paid Retail – "19<sup>th</sup> Anniversary Promo"</b>		
<b>Shopping Bonanza</b>	<b>Minimum Buy</b>	<b>Cashback Applied</b>
<b>Issuance of 19% Cash Back</b>	Rs. 1,000/- (Net Price + GST)	Calculation as mentioned in Point # 10
<b>Redemption of Cash Back on next Purchase</b>	Rs. 750/- (Net Price + GST)	Calculation as mentioned in Point # 10

### **Retail Duty Paid Promotion – General Conditions**

- 19% Cashback will be offered on all transaction with a bill amount of above ₹1,000 purchases. The cashback value and code will be printed on the invoice that can be redeemed on the next transaction.
- Maximum cashback capped at ₹ 10,000 per bill.
- An Individual is allowed to make multiple numbers of transactions in a single day.
- The cashback amount can be redeemed on participating retail outlet for minimum purchase of ₹ 750.
- Once a promo cashback has been redeemed then both the transactions related to issuance and redemption of cashback cannot be cancelled or refunded.
- Any Invoice cancelation/refund will be not allowed during the promotion period.
- Generated cashback may not be redeemed if issuance transaction is refunded or cancelled.
- Promo will be applicable on all Retail Stores at Arrival & Departures (Domestic + International) excluding alcohol and cigarette categories and electronic store.
- Cashback calculation will trigger if the gross bill value is equal to or above ₹1,000.
- Calculation of Cashback
  - When the issuance is **without** any previous cashback redemption
    - 19% \* Net Price
  - When the issuance is **with** previous cashback redemption
    - 19% \* (Net Price **minus** Cashback)
  - Net Price = Gross Price **minus** GST

11. Coupon code shall be valid for 3Hrs from the time of the transaction. Validity of the code expires once used, i.e. coupon code can be redeemed only once
12. The cashback provided under this Promotional Cashback is over and above any cashback, if any, provided by the concessionaire of the redeeming outlet.
13. Promotion valid at operational Retail stores at Arrival & Departures (Domestic + International) excluding Croma, Tanishq and The Liquor Vault (DCCW).
14. The term Cashback is mentioned to pass benefit to the passenger/customer. The Cashback amount to be calculated on net amount and to be passed in tender "DIAL Promo" (payment mode).
15. This tendered amount will be considered in Total Net Sales of the store and DIAL revenue share will be applicable on this.
16. Concessionaire with their POS Application should create a tender/payment mode ("DIAL Promo") in advance (before start of the promotion period) on which they will pass DIAL cashback amount as per mentioned terms and conditions.
17. For concession to settle the cashback amount from DIAL the concessionaire has to give a self-certified letter confirming the amount offered as cashback and DIAL will reimburse this amount in 60 days after receiving the claims.
18. Reimbursement of cheque is subject to Nil dues, no pendency of Quarterly CA Certificates and compliance with DIAL LTDC norms.
19. The cashback amount will be deducted against the Net/Base value (Bill value excluding GST) of the item/s purchased. Applicable GST will be paid by the Customer.
20. The Promotional cashback may be extended, cancelled, discontinued, amended, withdrawn, terminated or altered by DIAL at any time without any prior notice and without assigning any reason.
21. The cashback provided under this Promotional cashback is over and above any other cashback, if any, provided by the concessionaire of the redeeming outlet.
22. Promotion valid at operational outlets only.

#### **Retail Duty Paid Promotion – Conditions for Concessioners**

1. For the respective concessionaire to settle the cashback amount from DIAL, the concessionaire shall provide a self-certified letter confirming the amount offered as cashback and DIAL will reimburse this amount in 60 days after receiving the claims.
2. Reimbursement of cheque is subject to Nil dues, no pendency of Quarterly CA Certificates and compliance with DIAL LTDC norms.

#### **Liability**

1. In no event shall, DIAL or the concessionaire(s) of the participating outlet be liable for any injury, loss, claim, damage, direct or otherwise, including any consequential, special, exemplary, punitive, indirect or incidental damages of any kind (including, but not limited to loss of profits, revenue or savings), or any cost or expense, whether based in contract, tort, warranty, strict liability or otherwise, which arises out of or is in any way connected with the Promotion.
2. Delhi International Airport Limited (DIAL)/ concessionaires of outlets will not be liable for any claims on account of non-issuance/ non-redemption of cashback/s on account of technical issues, if any.

3. DIAL reserves the right to withdraw/ suspend/ amend/ extend/ cancel/ discontinue or alter at any time the terms of the Promotion, without any prior notice and without assigning any reason thereof.
4. Only the Courts at New Delhi shall have exclusive jurisdiction to in relation to any dispute arising from the Promotion or any other aspects in relation thereto.