



Government of India
Office of Director General of Civil Aviation
Opposite Safdarjung Airport, New Delhi-110003

PUBLIC NOTICE

File No.: 19/1/2017-AI(2)

Dated: 26th August 2019

Sub: Advisory on transport of damaged, defective or recalled lithium batteries by air

Consequent upon the recall of a limited number of **older generation 15-inch MacBook Pro laptops** by M/s Apple Inc. (sold primarily between September 2015 and February 2017) due to fears that their batteries may overheat and pose a safety risk. While DGCA has issued advisory to the public at large not to fly with the affected models either as hand-baggage or checked-in baggage until the battery has been verified/certified as safe or replaced by the manufacturer, all operators are advised to:

1. Make information available to crew, passengers and staff about any restrictions and limitations to carry on board an aircraft damaged, defective or recalled lithium batteries or devices;
2. Remind passengers of the need to immediately inform the cabin crew when a device is damaged, hot, produces smoke, is lost, or falls into the seat structure;
3. Ensure that staff responsible for cargo acceptance and processing is fully aware that damaged, recalled or potentially hazardous lithium batteries, including those contained in equipment and/ or shipped with equipment, are forbidden to be transported by aircraft as cargo.
4. If a damaged, defective or recalled battery or device is noticed to have been carried inadvertently on board an aircraft, the passenger concerned should be advised to keep the battery or device turned off, protect it from accidental activation (also disabling any features that may turn it on), and not charge it at any time.
5. The information on affected laptops may be verified from **Apple support website** at link "<https://support.apple.com/15-inch-macbook-pro-battery-recall>" by entering the Serial Number of MacBook Pro (reflected at back of device). The devices not affected by the battery issue will be indicated as below:

① The serial number you entered is not eligible under this program because either:

- It's not in the affected serial number range.
- Our records show that your device has already been serviced as part of this Program.

Director General of Civil Aviation